

# Crosshill Tennis Club FAQs

## Junior Term Time Coaching Group Questions

### **What do they do?**

They will learn strokes, technique and tactics using the LTA games-based approach. If 10 and under, this will be Mini Tennis.

### **What does my child need to wear?**

Loose, comfortable clothing and tennis shoes. Because the club has shale (clay) courts, all players must wear flat soled tennis shoes.

### **How many players in a group?**

We always follow the LTA guidelines for player ratios, which varies slightly according to the age group.

### **How long is a session?**

Usually 1 hour.

### **How long is a term?**

Usually 11 or 12 weeks.

### **What does it cost?**

Players pay at the start of term for the whole course. The fee is a very reasonable £25 per term. Pay as you go is £3. We encourage paying for the whole term as it helps with planning and it means commitment from parents.

### **Does my child have to be a member of Crosshill Tennis Club?**

No, players do not have to be members although we would always encourage them to join and be involved with the club. Membership can cost as little as £20 for a child and £10 for a parent to play with their children. We call this the 'childparent' membership.

### **When can I use the courts if I do become a member?**

Every parent can have a set of keys (for a returnable £10 deposit) which allows you unlimited access.

### **Who are the coaches?**

Liz is a level 2 coach. All hold a recent Criminal Records check and all hold first aid certificates.

### **What does my child need to bring?**

Bottle of water. A waterproof jacket in case it's wet and cap if they have one. All other equipment is provided.

### **What happens in bad weather?**

If a parent is in doubt and does not have internet access, they can TEXT the coach or Waqar. Please do not ring and leave messages. You also receive information about cancellations via Text Message on your mobile.

If more than two lessons are completely cancelled due to bad weather they will be replaced by one make up lesson at the end of the term or half term. Because our terms usually run for 12 or so weeks we are already factoring in cancellations as we only take payment for 10.

### **Bad weather during a lesson**

If weather makes the courts unsafe and therefore unplayable at the beginning of the lesson or during the lesson, we will complete the lesson doing tennis-specific fitness exercises or discuss tactics in the pavilion.

### **Cancellation**

Courses cancelled before the course starts will be subject to a 20% cancellation fee.

Courses cancelled during a course will receive no refund.

If a child misses one day due to other appointments, parties, illness etc, there are neither refunds nor replacement lesson, however as stated earlier we are giving parents 12 potential lessons for the price of 12 and are already factoring in two lessons being missed.

### **Bad Behaviour**

Bad behaviour will not be tolerated and children will be asked to leave the course with no refund, if behaviour does not improve following a warning.

### **PLEASE NOTE**

Refunds will not be given if a session is missed due to your decision not to attend, including parties, travel, holidays, illness and religious festivals.

If you can't find the answer to your question about Coaching Groups, please drop Sally an email, she will be glad to help.